

WCRB Contact Directory

Main Office Location:

20700 Swenson Drive, Suite 100
Waukesha, WI 53186

[View Directions](#)

Mailing Address:

P.O. Box 3080
Milwaukee, WI 53201-3080

Main Phone Number:

262-796-4540

Main Fax Number:

262-796-4400

Main Office Hours:

7:45 a.m. - 4:15 p.m. Monday thru Friday

Please check the [Calendar](#) or the wcrb.org Home page for scheduled office closings.

Spontaneous office closings due to inclement weather or power outage will be posted on our [Home](#) page.

If you have questions/comments regarding our Web site or cannot find your topic of interest in our Contact Directory list below, please [send feedback](#) or [contact the WCRB Webmaster](#).

[More contacts](#) to assist you with Wisconsin Worker's Compensation issues.

Contact Directory		
A B C D E F G H I J K L M N O P Q R S T U V W X Y Z	PHONE	E-MAIL
Accounts Payable	262-796-4581	tina.drapp@wcrb.org
Accounts Receivable	262-796-4581	tina.drapp@wcrb.org
Aggravated Inequity	262-796-4554	satia.henry@wcrb.org
Assessment Charges - to Carriers	262-796-4581	tina.drapp@wcrb.org
Membership Assessment	262-796-4581	tina.drapp@wcrb.org
Wisconsin Compensation Rating Bureau (Quarterly Operating Assessments)	262-796-4581	tina.drapp@wcrb.org
Wisconsin Worker's Compensation Insurance Pool (WWCIP) Annual Assessment	262-796-4587	nancy.kierzek@wcrb.org
Assigned Risk Pool	262-796-4592	barbara.moody@wcrb.org gayle.bush@wcrb.org satia.henry@wcrb.org
Audit - General Questions/Requirements	262-796-4586	tad.cleveland@wcrb.org
Bulletins, Manuals & Other Publications	262-796-4576	donna.knepper@wcrb.org
Bureau Entry and Edit Program (BEEP)	262-796-4572	stephanie.staring@wcrb.org
Circular Letters	262-796-4576	donna.knepper@wcrb.org
Classification Questions	262-796-4557	gayle.bush@wcrb.org
	262-796-4586	tad.cleveland@wcrb.org
	262-796-4554	satia.henry@wcrb.org
	262-796-4576	donna.knepper@wcrb.org
	262-796-4558	barbara.moody@wcrb.org
Combination of Entities	262-796-4554	satia.henry@wcrb.org
Compensation Data Exchange (CDX)	262-796-4540	cdx@wcrb.org
Contractors Classification Premium Adjustment Program (WCPAP)	262-796-4593	wcpap.applications@wcrb.org
	262-796-4556	alyce.archie-jordan@wcrb.org
Coverage	262-796-4576	donna.knepper@wcrb.org
	262-796-4586	tad.cleveland@wcrb.org
Coverage A – Workers Compensation Insurance	262-796-4576 262-796-4586	donna.knepper@wcrb.org tad.cleveland@wcrb.org
Coverage B – Employers Liability Insurance	262-796-4576 262-796-4586	donna.knepper@wcrb.org tad.cleveland@wcrb.org

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A B C D E F G H I J K L M N O P Q R S T U V W X Y Z	PHONE	E-MAIL
Domestic Workers	262-796-4576 262-796-4586	donna.knepper@wcrb.org tad.cleveland@wcrb.org
Executive Officer, Limited Liability Companies, and Sole Proprietors & Partners	262-796-4576 262-796-4586	donna.knepper@wcrb.org tad.cleveland@wcrb.org
Foreign Coverage	262-796-4576 262-796-4586	donna.knepper@wcrb.org tad.cleveland@wcrb.org
Independent Contractors and Subcontractors	262-796-4576 262-796-4586	donna.knepper@wcrb.org tad.cleveland@wcrb.org
Other States Coverage	262-796-4576 262-796-4586	donna.knepper@wcrb.org tad.cleveland@wcrb.org
Proof of Coverage	262-796-4576 262-796-4586	donna.knepper@wcrb.org tad.cleveland@wcrb.org
Voluntary Compensation Insurance	262-796-4576 262-796-4586	donna.knepper@wcrb.org tad.cleveland@wcrb.org
Wrap-Up Projects	262-796-4576 262-796-4573	donna.knepper@wcrb.org liz.viljevac@wcrb.org
Data Quality - Financial Calls	262-796-4573	financial.calls@wcrb.org
Data Quality - Policy	262-796-4550 262-796-4585	mark.rohde@wcrb.org mitchell.matthews@wcrb.org
Data Quality - Unit Statistical Data	262-796-4572 262-796-4571	stephanie.staring@wcrb.org lisa.walker@wcrb.org
Deductible Programs ** Deductible Programs are not allowed in Wisconsin	None	None
Electronic Reporting	262-796-4550 262-796-4585 262-796-4572	mark.rohde@wcrb.org mitchell.matthews@wcrb.org stephanie.staring@wcrb.org
Financial Calls	262-796-4573	financial.calls@wcrb.org
Manage Policy Web Product	262-796-4596	manage.policy@wcrb.org
Policy	262-796-4550 262-796-4585	mark.rohde@wcrb.org mitchell.matthews@wcrb.org
Unit Statistical Data	262-796-4572 262-796-4571	stephanie.staring@wcrb.org lisa.walker@wcrb.org
Employee Leasing	262-796-4550 262-796-4576	mark.rohde@wcrb.org donna.knepper@wcrb.org
Experience Rating	262-796-4594	Exr-Usr@wcrb.org
Aggravated Inequity	262-796-4554	satia.henry@wcrb.org
Employer Experience Modifications – Including Revisions	262-796-4594	Exr-Usr@wcrb.org
Employer Experience Rating Worksheets	262-796-4594	Exr-Usr@wcrb.org
Experience Modification – To Register for WCRB.org Web Site Access	262-796-4540	wcrbwebmaster@wcrb.org
Experience Modifications for Self-Insureds	262-796-4576	donna.knepper@wcrb.org
Experience Rating Plan Rules	262-796-4594	Exr-Usr@wcrb.org

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A B C D E F G H I J K L M N O P Q R S T U V W X Y Z	PHONE	E-MAIL
Interstate Modifications – Contact the NCCI Customer Service	800-622-4123	None Available
Financial Data Calls		
Financial Data Calls	262-796-4573	financial.calls@wcrb.org
Fines		
Fines	262-796-4581	tina.drapp@wcrb.org
Forms and Endorsements		
Carrier Filings	262-796-4576	donna.knepper@wcrb.org
Coverage Endorsements	262-796-4576 262-796-4550 262-796-4585	donna.knepper@wcrb.org mark.rohde@wcrb.org mitchell.matthews@wcrb.org
ERM-14 - Ownership	262-796-4554	satia.henry@wcrb.org
Hard Copy Entry Fees		
Hard Copy Entry Fees	262-796-4581	tina.drapp@wcrb.org
Human Resources		
Human Resources	262-796-4587	nancy.kierzek@wcrb.org
Information Technology		
Information Technology	262-796-4408	michelle.swessel@wcrb.org
Inspection		
Inspection Requests	262-796-4586	tad.cleveland@wcrb.org
Questions on Completed Inspections	262-796-4556	alyce.archie-jordan@wcrb.org
	262-796-4586	tad.cleveland@wcrb.org
Large Risk Alternate Rating Option (LRARO)		
Large Risk Alternate Rating Option (LRARO)	262-796-4576	donna.knepper@wcrb.org
Manuals & Other Publications		
Basic Manual	262-796-4576	donna.knepper@wcrb.org
Experience Rating Plan Manual	262-796-4594	Exr-Usr@wcrb.org
Retrospective Rating Manual	262-796-4576	donna.knepper@wcrb.org
Unit Statistical Plan Manual	262-796-4572 262-796-4571	stephanie.staring@wcrb.org lisa.walker@wcrb.org
WWCIP/Pool Handbook	262-796-4576	donna.knepper@wcrb.org
Membership – WCRB Committees/Board		
Membership – WCRB Committees/Board	262-796-4576	donna.knepper@wcrb.org
Monthly Invoice Summary Statement		
Monthly Invoice Summary Statement	262-796-4581	tina.drapp@wcrb.org
Online Assigned Risk-Pool Application		
Online Assigned Risk-Pool Application	262-796-4592	oar@wcrb.org
Ownership		
Ownership	262-796-4554 262-796-4555	satia.henry@wcrb.org
Policy Entry and Edit Package (PEEP)		
Policy Entry and Edit Package (PEEP)	262-796-4550 262-796-4585	mark.rohde@wcrb.org mitchell.matthews@wcrb.org
Premium Charges		
Premium Charges	262-796-4576 262-796-4550 262-796-4585	donna.knepper@wcrb.org mark.rohde@wcrb.org mitchell.matthews@wcrb.org

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A B C D E F G H I J K L M N O P Q R S T U V W X Y Z	PHONE	E-MAIL
Expense Constant	262-796-4576 262-796-4550 262-796-4585	donna.knepper@wcrb.org mark.rohde@wcrb.org mitchell.matthews@wcrb.org
Premium Discount	262-796-4576 262-796-4550 262-796-4585	donna.knepper@wcrb.org mark.rohde@wcrb.org mitchell.matthews@wcrb.org
Rates	262-796-4576 262-796-4586	donna.knepper@wcrb.org tad.cleveland@wcrb.org
Rating Effective Dates	262-796-4594	Exr-Usr@wcrb.org
Retrospective Rating Plan	262-796-4576	donna.knepper@wcrb.org
Filing Requirements	262-796-4576	donna.knepper@wcrb.org
Large Risk Alternate Rating Option (LRARO)	262-796-4576	donna.knepper@wcrb.org
Rules	262-796-4576	donna.knepper@wcrb.org
Self-Insureds	262-796-4576	donna.knepper@wcrb.org
Servicing Carrier Reporting	262-796-4587	nancy.kierzek@wcrb.org
Terrorism Charges	262-796-4576	donna.knepper@wcrb.org
Underwriting	262-796-4576 262-796-4586 262-796-4558	donna.knepper@wcrb.org tad.cleveland@wcrb.org barbara.moody@wcrb.org
Unit Statistical Plan	262-796-4572 262-796-4571	stephanie.staring@wcrb.org lisa.walker@wcrb.org
Data Elements and Codes	262-796-4572 262-796-4571	stephanie.staring@wcrb.org lisa.walker@wcrb.org
General Questions and Rules	262-796-4572 262-796-4571	stephanie.staring@wcrb.org lisa.walker@wcrb.org
Unit Statistical Reports	262-796-4572 262-796-4571	stephanie.staring@wcrb.org lisa.walker@wcrb.org
Corrections , Edits and Validations	262-796-4572 262-796-4571	stephanie.staring@wcrb.org lisa.walker@wcrb.org
Delinquent/Late Charge Program – overdue reports	262-796-4572 262-796-4571	stephanie.staring@wcrb.org lisa.walker@wcrb.org
Web Membership	262-796-4540	wcrbwebmaster@wcrb.org
Wisconsin Contractors Premium Adjustment Program (WCPAP)	262-796-4593 262-796-4556	wcpap.applications@wcrb.org alyce.archie-jordan@wcrb.org

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A B C D E F G H I J K L M N O P Q R S T U V W X Y Z	PHONE	E-MAIL
Wisconsin Workers Compensation Insurance Pool (WWCIP)	262-796-4592	barbara.moody@wcrb.org gayle.bush@wcrb.org satia.henry@wcrb.org
Online Assigned Risk Application	262-796-4592	oar@wcrb.org
Servicing Carrier Reporting	262-796-4587	nancy.kierzek@wcrb.org
Workers Compensation Claims – Contact the Department of Workforce Development	608-266-1340	www.dwd.gov/wc
Workers Compensation Law – Contact the Department of Workforce Development	608-266-1340	www.dwd.gov/wc
Wrap-up Projects	262-796-4573 262-796-4576	liz.viljevac@wcrb.org donna.knepper@wcrb.org