

WCRB Contact Directory

Main Office Location:

20700 Swenson Drive, Suite 100
Waukesha, WI 53186

[View Directions](#)

Mailing Address:

P.O. Box 3080
Milwaukee, WI 53201-3080

Main Phone Number:

262-796-4540

Main Fax Number:

262-796-4400

Main Office Hours:

7:45 a.m. - 4:15 p.m. Monday thru Friday

Please check the [Calendar](#) or the wcrb.org Home page for scheduled office closings.

Spontaneous office closings due to inclement weather or power outage will be posted on our [Home](#) page.

If you have questions/comments regarding our Web site or cannot find your topic of interest in our Contact Directory list below, please [send feedback](#) or [contact the WCRB Webmaster](#).

[More contacts](#) to assist you with Wisconsin Worker's Compensation issues.

| Contact Directory | | |
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| A B C D E F G H I J K L M N O P Q R S T U V W X Y Z | PHONE | E-MAIL |
| Accounts Payable | 262-796-4581 | tina.drapp@wcrb.org |
| Accounts Receivable | 262-796-4581 | tina.drapp@wcrb.org |
| Aggravated Inequity | 262-796-4594 | Exr-Usr@wcrb.org |
| Assessment Charges - to Carriers | 262-796-4581 | tina.drapp@wcrb.org |
| Membership Assessment | 262-796-4581 | tina.drapp@wcrb.org |
| Wisconsin Compensation Rating Bureau (Quarterly Operating Assessments) | 262-796-4581 | tina.drapp@wcrb.org |
| Wisconsin Worker's Compensation Insurance Pool (WWCIP) Annual Assessment | 262-796-4561 | laura.vandhey@wcrb.org |
| Assigned Risk Pool | 262-796-4592 | barbara.moody@wcrb.org satia.henry@wcrb.org |
| Audit - General Questions/Requirements | 262-796-4586 | tad.cleveland@wcrb.org |
| Bulletins, Manuals & Other Publications | 262-796-4576 | donna.knepper@wcrb.org |
| Bureau Entry and Edit Program (BEEP) | 262-796-4572 | stephanie.staring@wcrb.org |
| Circular Letters | 262-796-4576 | donna.knepper@wcrb.org |
| Classification Questions | 262-796-4586 262-796-4554 262-796-4576 262-796-4558 | tad.cleveland@wcrb.org satia.henry@wcrb.org donna.knepper@wcrb.org barbara.moody@wcrb.org |
| Combination of Entities | 262-796-4554 | satia.henry@wcrb.org |
| Compensation Data Exchange (CDX) | 262-796-4540 | cdx@wcrb.org |
| Contractors Classification Premium Adjustment Program (WCPAP) | 262-796-4593 262-796-4556 | wcpap.applications@wcrb.org alyce.archie-jordan@wcrb.org |
| Coverage | 262-796-4576 262-796-4586 | donna.knepper@wcrb.org tad.cleveland@wcrb.org |
| Coverage A – Workers Compensation Insurance | 262-796-4576 262-796-4586 | donna.knepper@wcrb.org tad.cleveland@wcrb.org |
| Coverage B – Employers Liability Insurance | 262-796-4576 262-796-4586 | donna.knepper@wcrb.org tad.cleveland@wcrb.org |

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| A B C D E F G H I J K L M N O P Q R S T U V W X Y Z | PHONE | E-MAIL |
| Domestic Workers | 262-796-4576 262-796-4586 | donna.knepper@wcrb.org tad.cleveland@wcrb.org |
| Executive Officer, Limited Liability Companies, and Sole Proprietors & Partners | 262-796-4576 262-796-4586 | donna.knepper@wcrb.org tad.cleveland@wcrb.org |
| Foreign Coverage | 262-796-4576 262-796-4586 | donna.knepper@wcrb.org tad.cleveland@wcrb.org |
| Independent Contractors and Subcontractors | 262-796-4576 262-796-4586 | donna.knepper@wcrb.org tad.cleveland@wcrb.org |
| Other States Coverage | 262-796-4576 262-796-4586 | donna.knepper@wcrb.org tad.cleveland@wcrb.org |
| Proof of Coverage | 262-796-4576 262-796-4586 | donna.knepper@wcrb.org tad.cleveland@wcrb.org |
| Voluntary Compensation Insurance | 262-796-4576 262-796-4586 | donna.knepper@wcrb.org tad.cleveland@wcrb.org |
| Wrap-Up Projects | 262-796-4576 262-796-4573 | donna.knepper@wcrb.org wrapups@wcrb.org |
| Data Quality - Financial Calls | | |
| | 262-796-4590 | financial.calls@wcrb.org |
| Data Quality - Policy | | |
| | 262-796-4550 262-796-4585 | mark.rohde@wcrb.org mitchell.matthews@wcrb.org |
| Data Quality - Unit Statistical Data | | |
| | 262-796-4572 262-796-4571 | stephanie.staring@wcrb.org lisa.walker@wcrb.org |
| Deductible Programs ** Deductible Programs are not allowed in Wisconsin | | |
| | None | None |
| Electronic Reporting | | |
| | 262-796-4550 262-796-4585 262-796-4572 | mark.rohde@wcrb.org mitchell.matthews@wcrb.org stephanie.staring@wcrb.org |
| Financial Calls | 262-796-4590 | financial.calls@wcrb.org |
| Manage Policy Web Product | 262-796-4596 | manage.policy@wcrb.org |
| Policy | 262-796-4550 262-796-4585 | mark.rohde@wcrb.org mitchell.matthews@wcrb.org |
| Unit Statistical Data | 262-796-4572 262-796-4571 | stephanie.staring@wcrb.org lisa.walker@wcrb.org |
| Employee Leasing | | |
| | 262-796-4550 262-796-4576 | mark.rohde@wcrb.org donna.knepper@wcrb.org |
| Experience Rating | | |
| Aggravated Inequity | 262-796-4594 | Exr-Usr@wcrb.org |
| Employer Experience Modifications – Including Revisions | 262-796-4594 | Exr-Usr@wcrb.org |
| Employer Experience Rating Worksheets | 262-796-4594 | Exr-Usr@wcrb.org |
| Experience Modification – To Register for WCRB.org Web Site Access | 262-796-4540 | wcrbwebmaster@wcrb.org |
| Experience Modifications for Self-Insureds | 262-796-4576 | donna.knepper@wcrb.org |
| Experience Rating Plan Rules | 262-796-4594 | Exr-Usr@wcrb.org |

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| A B C D E F G H I J K L M N O P Q R S T U V W X Y Z | PHONE | E-MAIL |
| Interstate Modifications – Contact the NCCI Customer Service | 800-622-4123 | None Available |
| Financial Data Calls | 262-796-4590 | financial.calls@wcrb.org |
| Fines | 262-796-4581 | tina.drapp@wcrb.org |
| Forms and Endorsements | 262-796-4576 | donna.knepper@wcrb.org |
| Carrier Filings | 262-796-4576 | donna.knepper@wcrb.org |
| Coverage Endorsements | 262-796-4576 262-796-4550 262-796-4585 | donna.knepper@wcrb.org mark.rohde@wcrb.org mitchell.matthews@wcrb.org |
| ERM-14 - Ownership | 262-796-4554 | satia.henry@wcrb.org |
| Hard Copy Entry Fees | 262-796-4581 | tina.drapp@wcrb.org |
| Human Resources | 262-796-4561 | laura.vandehy@wcrb.org |
| Information Technology | 262-796-4420 | wcrbwebmaster@wcrb.org |
| Inspection | 262-796-4586 | tad.cleveland@wcrb.org |
| Inspection Requests | 262-796-4556 | alyce.archie-jordan@wcrb.org |
| Questions on Completed Inspections | 262-796-4586 | tad.cleveland@wcrb.org |
| Large Risk Alternate Rating Option (LRARO) | 262-796-4576 | donna.knepper@wcrb.org |
| Manuals & Other Publications | 262-796-4576 | donna.knepper@wcrb.org |
| Basic Manual | 262-796-4576 | donna.knepper@wcrb.org |
| Experience Rating Plan Manual | 262-796-4594 | Exr-Usr@wcrb.org |
| Retrospective Rating Manual | 262-796-4576 | donna.knepper@wcrb.org |
| Unit Statistical Plan Manual | 262-796-4572 262-796-4571 | stephanie.staring@wcrb.org lisa.walker@wcrb.org |
| WWCIP/Pool Handbook | 262-796-4576 | donna.knepper@wcrb.org |
| Membership – WCRB Committees/Board | 262-796-4576 | donna.knepper@wcrb.org |
| Monthly Invoice Summary Statement | 262-796-4581 | tina.drapp@wcrb.org |
| Online Assigned Risk-Pool Application | 262-796-4592 | oar@wcrb.org |
| Ownership | 262-796-4554 | satia.henry@wcrb.org |
| Policy Entry and Edit Package (PEEP) | 262-796-4550 262-796-4585 | mark.rohde@wcrb.org mitchell.matthews@wcrb.org |
| Premium Charges | 262-796-4576 262-796-4550 262-796-4585 | donna.knepper@wcrb.org mark.rohde@wcrb.org mitchell.matthews@wcrb.org |

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| Expense Constant | 262-796-4576 262-796-4550 262-796-4585 | donna.knepper@wcrb.org mark.rohde@wcrb.org mitchell.matthews@wcrb.org |
| Premium Discount | 262-796-4576 262-796-4550 262-796-4585 | donna.knepper@wcrb.org mark.rohde@wcrb.org mitchell.matthews@wcrb.org |
| Rates | 262-796-4576 262-796-4586 | donna.knepper@wcrb.org tad.cleveland@wcrb.org |
| Rating Effective Dates | 262-796-4594 | Exr-Usr@wcrb.org |
| Retrospective Rating Plan | 262-796-4576 | donna.knepper@wcrb.org |
| Filing Requirements | 262-796-4576 | donna.knepper@wcrb.org |
| Large Risk Alternate Rating Option (LRARO) | 262-796-4576 | donna.knepper@wcrb.org |
| Rules | 262-796-4576 | donna.knepper@wcrb.org |
| Self-Insureds | 262-796-4576 | donna.knepper@wcrb.org |
| Servicing Carrier Reporting | 262-796-4561 | laura.vandehy@wcrb.org |
| Terrorism Charges | 262-796-4576 | donna.knepper@wcrb.org |
| Underwriting | 262-796-4576 262-796-4586 262-796-4558 | donna.knepper@wcrb.org tad.cleveland@wcrb.org barbara.moody@wcrb.org |
| Unit Statistical Plan | 262-796-4572 262-796-4571 | stephanie.staring@wcrb.org lisa.walker@wcrb.org |
| Data Elements and Codes | 262-796-4572 262-796-4571 | stephanie.staring@wcrb.org lisa.walker@wcrb.org |
| General Questions and Rules | 262-796-4572 262-796-4571 | stephanie.staring@wcrb.org lisa.walker@wcrb.org |
| Unit Statistical Reports | 262-796-4572 262-796-4571 | stephanie.staring@wcrb.org lisa.walker@wcrb.org |
| Corrections , Edits and Validations | 262-796-4572 262-796-4571 | stephanie.staring@wcrb.org lisa.walker@wcrb.org |
| Delinquent/Late Charge Program – overdue reports | 262-796-4572 262-796-4571 | stephanie.staring@wcrb.org lisa.walker@wcrb.org |
| Web Membership | 262-796-4420 | wcrbwebmaster@wcrb.org |
| Wisconsin Contractors Premium Adjustment Program (WCPAP) | 262-796-4593 262-796-4556 | wcpap.applications@wcrb.org alyce.archie-jordan@wcrb.org |

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| Wisconsin Workers Compensation Insurance Pool (WWCIP) | 262-796-4592 | barbara.moody@wcrb.org satia.henry@wcrb.org |
| Online Assigned Risk Application | 262-796-4592 | oar@wcrb.org |
| Servicing Carrier Reporting | 262-796-4561 | laura.vandehey@wcrb.org |
| Workers Compensation Claims – Contact the Department of Workforce Development | 608-266-1340 | www.dwd.gov/wc |
| Workers Compensation Law – Contact the Department of Workforce Development | 608-266-1340 | www.dwd.gov/wc |
| Wrap-up Projects | 262-796-4573 | wrapups@wcrb.org |