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GENERAL CIRCULAR LETTER 657 — July 27, 2021

TO: Members of the Bureau

RE: Announcing a WCUnderwriting Web Service Enhancement

In 2018 the WCRB Circular 3185 announced the WCUnderwriting web service. This web service is a secure method for Carrier members to search for experience modification factors electronically from one server to another.

Effective July 25, 2021, the WCUnderwriting web services now includes a “*Get Underwriting Range*” call. This new option will return the same data noted above however, it will also include up to five years of WCRB experience modification factors.

If you are a Carrier that is already enrolled in the WC Underwriting Web Service, no additional sign-up is needed to take advantage of this enhancement. Designated Carrier Technical Contacts should review the updated ***WCUnderwriting Web Service User Guide*** posted on our Web site for parameter changes needed.

If you are a Carrier new to the WCUnderwriting web service and would like to register to use the service, do the following:

- 1) Complete and submit the WCRB Web Service Enrollment Form
- 2) Email wcrbwebmaster@wcrb.org your signed WCRB Web Services Agreement

When these documents are received and validated, WCRB will coordinate the setup of the service with your designated Technical Contact.

How does the service work?

The Carrier’s server transmits unique credentials (provided upon registration for this service), a state code, Risk ID and/or policyholder’s Federal Employer Identification Number (FEIN) and the web service returns corresponding information.

The Carrier’s Technical Contact determines the timing of the web service to run on a specific schedule (i.e., one time per day, many times per day, weekly or monthly).

The initial rollout of this web service offered the “*Get Underwriting*” call. The data returned by this call includes:

- Current Experience Modification Factor
- Named Insured
- Rating Effective Date (Available to carrier of record only)
- Rating Effective Year (Available to carriers who are not the carrier of record)
- Rating Issue Date
- Contingent Indicator
- Rating Type Code

What Are the Benefits?

- Electronic 24/7 real time access to data (no manual interaction)
- Requestors can automate a scheduled connection that sends web service requests for any policy in need of current experience modification factor
- Allows seamless integration of requested data into requestor’s system
- Decreases the cost and effort to manually access and enter the data into the requestor’s system
- Improves data accuracy
- Utilizes the WCIO standard, WCUNDERWRITING XML format
- Available to WCRB carrier members at no additional charge

Resources

All Web Service resources (i.e. WCUnderwriting Web Service User Guide, Enrollment form and Web Services Agreement template) are available on the wcrb.org Web site.

- Go to wcrb.org
- Find the Carrier box on the Home page and select the [WCUnderwriting](#) web service link

Additional questions regarding this web service enhancement can be directed to: wcrbwebmaster@wcrb.org